

Dr. Babasaheb Ambedkar Open University
Term End Examination June – 2026

Course	: BBAATR	Date	: 07-06-2026
Subject Code	: BBAATR 303 /BBAATR25-303	Time	: 11:30am to 01:45pm
Subject Name	: Passenger Management	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. Explain the Peak Time Operations in detail.
2. Explain the International Air Transport Association in detail.
3. Explain the Airfield Inspections in detail.
4. Explain the Major Areas Commonly Found at Airport
5. Explain the Water Transport In India.

Section B

Answer the following (Attempt any four) (20)

1. Explain the Chain of Travel Service Distribution.
2. Explain the Benefits of Passengers Flow Management System.
3. Explain the Aviation and Climate Change in detail.
4. Explain the Passenger Flow Management Module.
5. Explain the RECLAIM in detail.
6. Explain the facility for Cruise liner in India.

Section C

Part – A (Multiple Choice Questions) (10)

- 1 A heliport airport is one that serves
A Only Airplanes B Only Airships
C Both Helicopters and Airships D Only Helicopters
- 2 What is the world's oldest travel agency?
A American Express B Rominger Reiseburo
C Cox & Kings D SITA
- 3 The main areas of operation for a destination management company are
A national level only B destination level
C international airline hubs D tourist product manufacturing
- 4 Which authority controls India's air traffic control system?
A ICAO B AAI
C DGCA D IATA
- 5 UDAN Scheme
A Udaan Desh ka Aam Nagarik B Udham Desh ke Air Network
C Ude Desh ka Aam Naagrik D Uplift Domestic Air Network

- 6 The shows the total number of people in line as well as the current wait time for each check-in counter.
 A Check-In Module B Flight Module
 C Passenger Process Module D Entrance Module
- 7 The Fairy Queen is well-known for being
 A India's fastest train B the world's oldest operational steam locomotive
 C a double-decker train D a metro train
- 8 National Highways are maintained by
 A State PWD B National Highway Authority Of India
 C Border Roads Organization D Ministry of Tourism
- 9 RV stands for
 A road vehicle B regional vehicle
 C registered vehicle D Recreation vehicles
- 10 The maximum hours of duty for flight crews is _____
 A 14 B 12
 C 10 D 8

Part – B (True or False)

(10)

- 1 Regional airports are smaller than national airports and are a subcategory of general aviation airports.
- 2 Smaller airports typically have not one terminal, but bigger airports may have many terminals and/or concourses.
- 3 Reclaim job is to connect travelers with their belongings.
- 4 State highways are mainly used to link significant tourist locations situated in different Districts of the state.
- 5 Retail travel agencies are not one of the most common kinds of travel agencies.
- 6 The primary concern of operations management is to ensure the continuous availability of all operational services.
- 7 Transportation plays a significant role in the development of national economy with Socio-economic benefits to the people.
- 8 Once basic needs are met men always seek for luxury and pleasure.
- 9 India is a developing country with a holistic development in water transport system.
- 10 The cruise industry has not become a significant component of the tourism economy from Many years.
